



Return Policy

We work to ensure our customers are satisfied with their purchases. If you are unhappy with your purchase for any reason, we'll be happy to return or exchange the product for a full refund, exchange or credit.

To make a return:

- Items must be unopened, unused and in the condition purchased.
- Items must still be in their original packaging.
- Items must not be damaged or show signs of use.
- You must have a receipt or other proof of purchase.

To return a product, send the product back to 20 Annahavil Road, Dungannn, BT71 4BU along with proof of purchase and your details. We will send a confirmation email once we have received your returned item(s). Customers are responsible for all shipping costs of return.

For customer support or additional questions, you can contact us at info@alphainsulation.co.uk.